

Summary of Minutes November 2015 Clatsop County Community Advisory Council

The agenda was reviewed and there were no additional items. The advisory council and guests introduced themselves. The October minutes were approved with the correction of a typo in the third paragraph as one member being both present and absent.

Innovator Agent updates:

Joell encouraged all CAC members to attend the upcoming Behavioral Health Town Hall sponsored by OHA. All consumers-people who have had experience with being served by the Behavioral Health system are encouraged to attend.

Redeterminations continue for OHP of 1800 people in the CCO service area who were termed inappropriately, 653 were in Clatsop County. Assistors are working to support people to sign up and re-determine their OHP.

OHA is going to have a new system called the Oregon1 system that should be much easier to use to sign up for OHP and for members to give their annual update.

Sub-Committee report:

The committee met to discuss the incentive metrics and CPCCO Board strategic plan. They discussed many of the metrics and landed on 8 of them that they would like to further explore to potentially identify how they could be part of a project that would utilize the new funding that will be available to the CACs starting in 2016. This committee will continue to meet monthly prior to the CAC meeting.

CPCCO update:

Nancy gave a brief overview of the draft plans to fund the advisory councils, the CPCCO Board strategic plan, incentive metrics, Performance Improvement Projects, and the draft incentive fund request process. There will be new staffing to support this work in 2016. Clatsop County will have 0.5fte to coordinate the advisory council and 0.5fte to support the process of utilizing the incentive funds. Several CAC members volunteered to be part of the interview committee.

Advisory Council Education Series: Session 2: Dentistry:

Guests Shanie Mason (CPCCO Dental Portfolio Manager) and Dan Gaffney (Clatsop County Dental Initiative Coordinator) gave an overview of CPCCO dental benefits and services in Columbia County.

Shanie oversees the contracts that CPCCO has with Dental Care Organizations. She also monitors their performance and structure including assess for consistency of member experience. There are four Dental Care Organizations. (Willamette, ODS/MODA, Advantage and Capitol). Each of the DCO's has their own provider network. The providers for Clatsop County OHP are Tyack Dental and Willamette Dental in Longview. Dentists do not contract directly with the CCO; they contract with the Dental Care Organizations. There is strategic planning going on for oral health right now. The goal is to increase capacity and increase providers. The advisory council will be informed on the final version of the strategic plan. Currently she is working on a region wide dental sealant

approach. The CCO has an incentive metric that requires providing dental sealants on permanent molars for children. They are also required to assure a dental health assessment for any child placed in DHS custody.

Dan Gaffney discussed his work to improve school based dental care. His grant supports the improvement of assuring that children who are screened for dental sealants but were not a good candidate (about 1/4 of kids screened have too many cavities to receive dental sealants) follow up with a dentist. There are many challenges with getting parent permission forms back to assure that kids screened and to receive sealants. His job is to increase child permission screen rates, follow up with the dentist, and to be a partner with the DCO and CCO with meeting their metrics.

The CAC discussed dental services and their experience in Clatsop County. They reported local issues with access and with members not understanding what their benefits are for dental services. They suggested that there be more support to understand or someone locally to provide guidance for members to understand dental services and that a good solution would be to rent (or bring) dentists into the county on an on-call-temporary basis and that there needs to be better/closer coordination to assure that members are getting into services. The CAC was reminded that medical transportation is also available for dental services.

Announcements:

There is a veterans Homelessness discussion 4-6pm this Saturday sponsored by CCA and the Coast Guard at the Guy Boyington Building

This Friday (5:30-7:00pm) and Saturday (10:30am-12:00pm) there is volunteer training for the Warming Shelter at the First United Methodist Church Social Hall.