

**Columbia Pacific Coordinated Care Organization (CPCCO)**  
**Board of Directors Meeting**  
**March 21, 2022 Meeting Minutes**



The meeting was held via Microsoft Teams. Eleven of the fifteen Board members attended: Nancy Avery, Cathy Bond, Pam Cooper, Sherrie Ford, Tim Hennigan, Eric Hunter, Monica Martinez, Viviana Matthews, Marlene Putman, Erin Skaar and Nicole Williams.

The meeting was called to order at 10:03 a.m. with an established quorum. Minutes of the January 18, 2022 Board Meeting were approved. Board Chair Nancy Avery provided a special acknowledgment to Joell Archibald, CPCCO's Innovator Agent since 2013. Joell has been instrumental as a liaison to CPCCO CACs and other leadership bodies and will be missed upon her retirement at the end of March. Nancy welcomed Belle Sheppard as CPCCO's new OHA Innovator Agent.

**Topics and Action Items**

1. 2021 Media/Communications Plan Review and 2022 Plan. Jen Echternach, CareOregon Marketing Manager, shared an overview of the member, provider, and community partner goals for 2021, highlighting successes such as the COVID/vaccine communications, member mailers, large media campaigns and the hiring of a dedicated communications writer for CPCCO. Included in the plans for 2022 are a quarterly newsletter for stakeholders, an updated CPCCO website, and new texting capabilities direct to members starting in Q3. A large focus of all communications will be to increase awareness of and access to interpreters for members and providers. Key considerations for the Board: what they need to be more informed ambassadors of CPCCO's work, such as one-pagers, opportunities to be included in speaking/media engagements, or as guest columnists.
2. Behavioral Health Deep Dive. Tom Bialozor, CPCCO's Behavioral Health Director, presented an overview and data on the behavioral health initiatives/outcomes while GOBHI managed the benefit, vs the improvements since June 2019 when CareOregon took over the benefit for CPCCO. While seemingly disruptive at the time, integrating the benefit allowed great continuity for members and providers and better compliance with the CCO 2.0 contract. He also laid out the data showing the service penetration rates, noting that the decrease in engaged members was largely a function of the growth in membership since COVID. Tom stressed the three priorities for 2022: integration and access, EDI, and value-based payments; he laid out the future state of behavioral health as a consolidated work plan between CareOregon centralized initiatives and CCO-specific priorities. Among priorities will be recruitment of providers, telehealth services and policy advocacy.
3. Legislative Update. Jeremiah Rigsby, CareOregon Chief of Staff, presented an overview of the 2022 legislative session and outcomes. The major healthcare themes from the session included workforce, OHP redeterminations and a 'Bridge Plan' to retain the CCO population of those 139-200% FPL. Among investments were a 30% increase in behavioral health provider payment rates, an increase in rates for residential services and over \$400 million in investments in workforce. The Board discussed how they can help support members with redeterminations when the 'bell is rung by OHA.'
4. 2021-22 Investments and Allocation Targets. Mimi Haley recommended that this topic be tabled until the April Board meeting due to time constraints.

5. Committee Reports

Finance Committee. Andrew Mills, CPCCO's chief accountant, presented the December 2021 YTD financial report noting that these are technical preliminary results until the annual audit is concluded. Among highlights were an annual increase in over 3,000 new members, a favorable risk share distribution largely driven by COVID-induced utilization reductions and a positive net income. Year over year medical expense trends went down 2% with an estimate accrued MMLR liability of \$5 million.

6. Open Meeting/Action Items

By unanimous vote of the Directors present, the Board accepted the December 2021 YTD financial report as recommended by the Finance Committee.

By unanimous vote of the Directors present, the Board approved the nomination of Joe Skariah, OD, to serve on the Board of Directors, as recommended by the Nominating Committee.

By unanimous vote of the Directors present, the Board approved the CCO's 2022 Ethics and Compliance Plan and recommended by the Compliance Committee.

7. General Updates

Columbia: Nancy announced that the new Arrow Dental clinic in Scappoose will open 3 days/week starting mid-April. Members from the Clatskanie dental clinic will be reassigned based on residence zip code. Providence's oral health coordinator is helping schools in Columbia County with dental sealant permission slip returns to help increase the outreach and services to kids in school.

Clatsop: Pam announced the new Homeshare Program, matching those with excess rooms in their house with vetted individuals who need living space. Providence is also working with CPCCO on new workforce and supported housing options.

Tillamook: Marlene announced TCCHC's expanded dental services, both in schools and with the county's mobile clinic. She also provided an update on the bi-directional integration with TFCC, with primary care services co-located in the CMHP. She noted that their work on Public Health Modernization has allowed more dissemination on communicable diseases, especially for hard-to-reach populations in the county.

Regional: Cathy announced the upgraded phone system at NW Rides, allowing informative messages while callers are on hold.

There being no further business to discuss, the meeting of the Board adjourned at 12:13 p.m.