

Columbia Pacific Coordinated Care Organization
Board of Directors Meeting: March 20, 2017
Summary Discussion

The meeting was held in Clatsop County. Thirteen of the fourteen Board members attended.

Discussion Topics:

1. Member Satisfaction and Retention. The Board was updated on the efforts undertaken to better research member needs, gather data and communicate with members. They discussed better ways to engage members to meet their needs, including helping members better understand OHP benefits, bringing events closer to where members live and through their natural networks, such as church, and working more closely with the providers and local agencies directly serving members.
2. 2016 Performance Dashboard. The Board reviewed the 2016 actual to forecast results of the CCO's membership, revenues, medical benefits ratio and pharmacy cost and utilization trends. The report also included information on member engagement with their primary care, behavioral health and dental providers.
3. Executive Director Report. The Board received an update on several policy initiatives affecting CCOs, including legislation to modify CCO governance, reporting and fiscal management, as well as legislation to help fill the OHA budget gap. The report also included an update on the CCOs progress in meeting its 2015-17 transformation plan targets, and the status of the state's external quality review audit.
4. Committee Reports. The Board received an update on the work of the three local and one regional Community Advisory Committees (CACs), including their current focus on reviewing grant requests from community agencies, the development of a curriculum to educate members on their Medicaid plan and benefits, and community work to help the CCO meet its incentive metrics. The Board received a status update on the CCO's performance in achieving its 2016 incentive metrics, outcomes to date on the opioid prescribing initiative, and work to improve cost and utilization by members at highest risk of medical and behavioral complications. The Board also reviewed the results of a benchmark study comparing the state's 16 CCOs on their membership, medical and administrative cost ratios and other financial measures from 2015 and 2016.
5. Actions Taken. The Board approved funding mechanisms for new investments in primary care capacity building through an alternative payment model starting in April. The Board also accepted the January 2017 financial report as recommended by the Finance Committee.
6. General updates. Several directors provided updates of initiatives underway in their communities and organizations.