

Columbia Pacific Coordinated Care Organization
Board of Directors Meeting: September 19, 2016
Summary Discussion

The meeting was held in Tillamook County. Thirteen of the fifteen Board members attended.

Discussion Topics:

1. Quality Assurance and Performance Improvement Program. The Board reviewed the progress on achieving the Quality Assurance plan for the CCO. The plan includes CCO-identified strategic work, clinical improvement work, and quality assurance oversight via the state's External Quality Review audits. Audit findings from 2014-16 were presented along with the planning for 2017.
2. Board and Community Advisory Council Work Session. Leadership and staff from the three local community advisory councils joined the Board in a work session on the role of the local and regional councils, and how the governance structure and communications could improve their effectiveness. A specific plan will be prepared for approval and implementation in 2017.
3. Honoring the Hispanic Community. A presentation by the executive of the Lower Columbia Hispanic Council educated the Board and Council leadership on the importance of in-person interpretation services for members and patients with Limited English Proficiency. Several ideas were presented to improve the quality and availability of interpretation services.
4. Clinical Advisory Council. The Board heard an update on progress towards achievement of the 2016 quality incentive metrics, work to curb opioid use and abuse, the development of CCO-wide Medication Assistance Treatment services, and the work to address unnecessary cost and utilization by CCO members.
5. Finance Report. The Board was updated on the CCO's July year-to-date financial performance.
6. Board Dashboard. The Board reviewed the first and second quarter dashboard reports of membership, access, revenue, cost, utilization, quality metrics and strategic plan progress.