

Columbia Pacific Coordinated Care Organization (CPCCO)
Board of Directors Meeting
July 18, 2022 Meeting Minutes



The meeting was held via Microsoft Teams. Fourteen of the fifteen Board members attended: Nancy Avery, Jon Betlinski, Cathy Bond, Pam Cooper, Sherrie Ford, Henry Heimuller, Tim Hennigan, Eric Hunter, Monica Martinez, Viviana Matthews, Marlene Putman, Joe Skariah, Eric Swanson and Nicole Williams.

The meeting was called to order at 10:03 a.m. with an established quorum. Minutes of the June 20, 2022 Board Meeting were approved.

Topics and Action Items

1. Meet and Greet with Rep. Suzanne Weber. The Board hosted Rep. Weber for a brief overview of CPCCO's history, current structure and community health improvement priorities, with a deeper focus on our housing efforts. Rep. Weber is a strong advocate of the CCO model and sponsored a bill to dedicate CCO funds to local initiatives. She is also an advocate for the unhoused in our communities and reaching in to marginalized populations, such as those with limited English proficiency, to ensure they are represented and served. Rep. Weber offered insights into where we can continue to focus our efforts: attracting and retaining local health care workforce, noting the new health care careers program at Tillamook Bay Community College; ensuring elders get needed clinical services and long-term care; looking at creative options for housing, such as micro-homes; calling out and augmenting mental health and substance use services; and continuing to work collaboratively with community partners on "common sense answers."
2. Landscape Review: Pharmacy. CareOregon's VP of Pharmacy, Jim Slater, presented an overview of trends in the pharmacy sector, with the intent to baseline the board as we address future ideas and issues in our region. The trends include increasing profit erosion for retail pharmacies; workforce churn and burnout, as seen in all healthcare sectors; and pressure to diversify settings and services, including digital pharmacy. Jim noted significant opportunities such as strengthening the pharmacy network, especially advancing equity and access; the role of technology to connect members to the right pharmacy service; addressing chronic conditions through better drug therapy integration and coordination; data mining to find members who have the most need and unfilled gaps in care; and addressing medication trauma. Jim suggested that some of these ideas can be discussed further with the CPCCO Clinical Advisory Panel.
3. Board Performance Self-Assessment. Mimi provided a brief reminder of the work that Hankerson Consulting did in Fall, 2020 to survey Board perceptions of the importance and the effectiveness of Board processes, such as committee meetings, oversight of financial matters, or communication with stakeholders and staff. The Executive Committee approved a repeat of the survey this Fall, with a report at the Board's annual planning meeting in November.
4. Committee Reports
Finance Committee.
 - a. April YTD Financial Report. Steve Geidl, CCO Finance Director, presented the April financial report. Highlights included: YTD membership increase of just under 1,000 members, at a total of 33,500 members; operating and net income of \$1.6 million and \$1.3 million, respectively; cumulative gainshare of \$9.6 million; year over year medical trend of -3%; and medical benefit ratio of 86%, inclusive of a cumulative liability of \$15.5 million payable to OHA.

b. Red Lion Update. Mimi presented an overview of the changes to the Red Lion proforma presented at the June meeting, to accommodate increased conservatism requested by members of the Finance Committee. The cumulative impact was relatively minor, with an annual net revenue decrease of \$20-30,000. The CareOregon Board approved moving forward with a Purchase Sale Agreement (PSA) with the seller, predicated on the CPCCO Board approval to manage the property and tenant services.

Equity Committee. Kelly White, CPCCO's Health Equity Program Specialist, presented the work of the CPCCO Equity Committee to develop a baseline of Board culture, norms and standards related to equity, diversity and inclusion. Directors will be sent a survey after this meeting with four focus areas: individual Director perspectives and experiences, Board and community, Board culture, and Board vision. Kelly presented examples of survey questions, and noted that answers will be anonymous, with no direct quotes shared. The results of the survey will be reviewed by the Equity Committee in late August and will be discussed at the September Board meeting.

5. Open Meeting/Action Items

By vote of the Directors present, the Board accepted the April 2022 YTD financial report as recommended by the Finance Committee.

By vote of the Directors present, the Board approved CPCCO enter into a lease with CareOregon/NewCo for the Red Lion property to provide workforce and supportive housing, as recommended by the Finance Committee. Viviana Matthews declared a conflict of interest and abstained from the vote.

6. General Updates

Tillamook: Cathy noted that NW Rides has seen an increase in costs over the prior quarter, largely driven by increased utilization of non-shared rides, due to COVID, and increased fuel costs.

Columbia: Henry updated the Board on the county RFP to perform a hospital feasibility study; CPCCO representation is requested in this work. This work will include an ambulance survey, the first since 1996.

Clatsop: Viviana noted the work that Clatsop Community Action is doing to address unsheltered populations, as well as the work of the Clatsop County Task Force. Their work to improve childcare in the county received a grant for subsidies, education and improved provider wages. Pam noted that Providence is also very involved in bridging gaps for behavioral health with CBH and the CODA facility.

There being no further business to discuss, the meeting of the Board adjourned at 11:58 a.m.