

Columbia Pacific Coordinated Care Organization (CPCCO)
Board of Directors Meeting
October 21, 2024 Meeting Minutes



The meeting was held via Microsoft Teams. Twelve of the fourteen Board members attended: Nancy Avery, Jon Betlinski, Pam Cooper, Eric Hunter, Steven Manesis, Monica Martinez, Viviana Matthews, Marlene Putman, Erin Skaar, Joe Skariah, Lena Walker and Nicole Williams.

The meeting was called to order at 9:32 a.m. with an established quorum. By a vote of the Directors present, the Board approved the September 16, 2024 Board of Directors meeting minutes and the 2025 Board of Directors meeting calendar.

1. Member Moment

The CPCCO Equity Committee has recommended some actions to ensure Board processes and decisions center the experiences of OHP members. As a result, Nancy Knopf shared two member stories collected during the Community Needs Assessment narrative story process that highlighted the importance of OHP coverage to members, as well as the CCO's work to address social determinants of health, in this case housing. These stories illustrated the importance of partnerships across organizations and the role of health navigators, both of which have been supported by the Board over the life of CPCCO. We will rotate a lead to share a member moment at the beginning of each Board meeting.

2. Annual Compliance Program Training

Chris Zorn, Chief Compliance Officer, and Jessica Saucedo, Compliance Director, provided the annual training required of all CareOregon Boards of Directors. This training focused on Board requirements and the Code of Conduct, the seven elements of an effective compliance program, an overview and definitions of Fraud, Waste and Abuse (FWA) and an overview of HIPAA. Both CMS and OHA require the governing body of the organization receive an annual training. The training also included how the Board can report concerns about potential non-compliance, FWA or HIPAA violations. Chris noted a significant increase in FWA cases initiated in 2023 over prior years, largely due to better reporting and OHA clarification on program integrity. All Directors are required to attest to receiving this training, as well as complete an annual Conflict of Interest questionnaire.

3. Committee Reports/Board Packet Review

a) Finance Committee. Highlights of the July 2024 YTD financial report included: YTD increase in total membership; negative 16% variance in operating expense, mirroring trends of increased costs and utilization across many CCOs; YTD net income of \$600,000 largely due to investment income; estimated \$0 accrual in gain share; largely neutral balance sheet highlights and investment portfolio funds from June to July; and 3.4% YOY medical costs, down from 8.6% in June, with a 96% MBR year to date.

Eric provided a brief financial update for CareOregon as a whole, noting that we are seeing the increased utilization that is both part of a natural health insurance underwriting cycle but also a result of the investments in behavioral health capacity building that CareOregon made in 2023 and 2024. The latter is driving larger than expected cost increases, and much larger than the commensurate increases in the 2024 OHA rates especially for behavioral health services. As a result, CareOregon is looking at a series of actions to improve financial performance for 2025. Because of the large rate increase that CPCCO is receiving in 2025, Eric expects that CPCCO will be more

consistent with prior years' experience. Discussion focused on talking points that Mimi can share with the Board to help message the CareOregon financial performance, if asked.

- b) Governance Committee. Mimi noted the revised Code of Conduct that was included in the Board packet, as it will be voted for approval later in the meeting. Monica shared highlights of the revised Operating Agreement, also included in the Board packet; most of the changes are housekeeping to align with other CareOregon Boards and/or changes in state code for non-profit organizations. Discussion focused on the change in Board terms, which are now four terms of three years each. Staff noted that the changes in the Operating Agreement will also drive changes in the Governance Committee charter as well as the Board Participation and Succession Plan. These documents will be shared with the full Board.
- c) Network and Quality Committee. Safina provided a heads up to the Board on the CPCCO year to date performance on the 2024 quality metrics; performance is much lower than prior years as of September. There will be more details and discussion at the November Board planning retreat, but Safina asked the clinical leaders who are on the Board to lean in on improvements through the end of the year.

4. Action Items

- a) By a vote of the Directors present, the Board accepted the July 2024 YTD Financial Report as reported.
- b) By a vote of the Directors present, the Board approved the 2025 Code of Conduct as amended by the Compliance Department.
- c) By a vote of the Directors present, the Board approved the Third Amended and Restated Operating Agreement for Columbia Pacific CCO as included in the Board packet.

5. General Updates

CAC Updates: Nancy Knopf shared that the local CACs have largely focused on SHARE investments in their counties, requesting input for future funding ideas. They have also received information on the Youth/Family System of Care work that CCO staff are leading across the region.

Regional: Jon shared that the OHSU Division of Public Psychiatry hosts and annual trip to Vancouver, British Columbia, to review their mental health program. If anyone wants to attend a future trip, please contact Jon.

Tillamook: Marlene said the agreement to re-open a pharmacy in Tillamook, run by Genoa, is finally signed and they are hoping to open Spring 2025. It will include integrated services onsite and will also house the new TCCHC clinical pharmacist funded by the Board. TCCHS is wrapping up numerous planning processes and has hired a new MD and two new behavioral health providers. Erin shared that TFCC's supportive housing program at has 16 tenants (of 30 spots available), and that the former Nehalem Bay assisted living facility is being renovated for affordable senior housing, funded by OHCS. The new Nehalem Bay Health Center (formerly Rinehart Clinic) has broken ground and construction is underway.

Columbia: Joe shared that the Ambulatory Services proposal review process is underway. There is also a new group formed to look at a freestanding ED, facilitated by Jensen Partners. Public Health has wrapped up its new community health improvement process.

Clatsop: Nicole shared that the CMH hospital expansion project is breaking ground today. She also noted that Coastal's new clinic is under construction. Pam noted that Providence Warrenton clinic is expanding to include a new walk-in service and relocation of the cardiology service; Providence is also filling two new APC extender positions. Mimi noted that Amy Baker has left CBH to lead the behavioral health initiatives in the Governor's office; Shyra Merila will be Interim ED.

There being no further business to discuss, the meeting of the Board adjourned at 11:11 a.m.