

**Columbia Pacific Coordinated Care Organization (CPCCO)
Board of Directors Annual Planning Retreat
November 18, 2024 Meeting Minutes**



The meeting was held in-person at 315 SW 5th Ave, Portland. Eleven of the fourteen Board members attended: Nancy Avery, Jon Betlinski, Sherrie Ford, Eric Hunter, Steven Manesis, Monica Martinez, Viviana Matthews, Erin Skaar, Joe Skariah, Lena Walker and Nicole Williams.

The meeting was called to order at 9:06 a.m. with an established quorum. By a vote of the Directors present, the Board approved the October 18, 2024 Board of Directors meeting minutes.

1. Member Moment

Nancy Avery shared two stories from Arrow Dental, the dental network for ODS Community Dental. Nancy reminded the Board how many people have dental anxiety, or outright fear, of going to the dentist, so her stories centered about both the caring dental staff who help ease anxiety by establishing trust and relationships as well as the powerful impact of giving patients their smiles back. Both stories were about CPCCO members who had behavioral health issues as well as longstanding untended dental needs. For both stories, after extensive dental work, both members regained confident smiles that they had not shared for years.

2. Board Business

2025 Board of Directors and Board Officer Slates. Mimi presented the 2025 Director Terms as determined by the Third Amended and Restated Operating agreement, which specifies four consecutive three-year terms. They presented a table showing each director's eligibility term along with the number year of service in each term. Upon a motion by Jon and a second by Nicole, the 2025 Director Terms were approved as presented.

The 2025 Slate of Officers was presented. Upon a motion by Jon and a second by Joe, the one-year terms of the officers were approved as presented.

The Board gave a special thank you to Marlene Putman for her twelve years of service on the CPCCO Board – literally one of the founding Directors. In addition, Viviana and Nancy were thanked for their commitment to CPCCO through their work as officers, serving two years rather than the expected one-year terms.

Updated Board Participation and Succession Plan. Similar to the director terms, the Restated Operating Agreement required updates to the referenced plan. The largest changes related to the expectations of participation on the CCO Board given the new total of twelve possible years of service. Upon motion by Jon and a second by Joe, the revised Plan was approved as presented.

Governance Documents. All Directors present received updated copies of the following essential governance documents: approved Third Amended and Restated Operating Agreement, approved Board Participation and Succession Plan, updated Committee Charters as approved by each committee, and approved Code of Conduct. Directors not present will have the documents emailed to them. In addition, all governance documents are stored on Huddle.

3. 2024 Year in Review

The Board provided many reflections and suggestions for improvements related to effectiveness of Board and committee meetings; director effectiveness; quality of communications between directors and with CCO staff; and quality of materials included in Board packets and at meetings. Themes from comments included: value of in-person vs hybrid Board meetings and expectation of attendance at the in-person meetings; committees and materials are focused on the right content and a good use of time; proud of ability to have hard conversations and honor local perspectives when getting to resolution; improvement opportunities for inclusion of Board expertise beyond just hospitals or clinics; opportunities in the pre-meeting packets to point directors to the 'must review' vs 'good to know' information; recruitment of directors with diverse perspectives has been good; more lead time for review and discussion of big decision items, such as taking on the financial risk of the Hawk's Eye Apartments.

4. 2025 Priorities: Stabilize and Optimize the CPCCO Clinical and Community Networks

Context. Mimi provided the timeline for the upcoming OHA CCO procurement, with new contracts effective 1/1/2027. There are many differences in this procurement vs the last one, including large roles for the Governor's office and OHPB. There are philosophical differences too: more about current/past CCO performance and expectations that gaps will be remediated, clear goals and success factors for who can apply; member and community input and transparent application evaluation criteria. Discussion focused on CPCCO Quality Metrics performance for 2024, CCO financial performance issues especially in light of provider funding constraints, the possibility of delaying the procurement a year given all the state and national changes/unknowns, and how the BOD can help with advocacy.

Clinical Network Accomplishments and Priorities. Mae and Safina presented an overview of the member assignment and engagement rates for each major clinic in each county as background for the discussion about why we are not successful with metrics. The region overall has challenges with fragile networks, lack of specialty providers, primary care access, workforce turnover with lack of bench strength, and competing pressures of others (e.g., Medicare, HRSA) on outcomes. Safina provided a quick overview of 2024 successes, but honed in on 2025 focus areas: quality and engagement, cost and utilization and network management. We need to be creative about how to drive performance improvements in our metrics and outcomes. The Board engaged in a brainstorming discussion about what levers the CCO has, the counties have, and individual organizations have to improve performance.

Ideas included: holding a CCO wide engagement and metrics summit early next year; leadership level conversations with each organization to identify a plan for improvement; embedding quality improvement staff into clinics, where indicated, with glide path regarding cost; use teams to address gaps.

Community Network Accomplishments and Priorities. Nancy noted how the clinical network and community network conversations are very much related. Among 2024 accomplishments was moving the social safety net beyond grants to sustainability via capacity building for new housing and food benefits, continued focus on housing and the completion of the 2025-29 Regional Health Improvement Plan (RHIP). Areas of focus for 2025 include continued capacity building, technical supports to deliver benefits to members, housing, and implementing the goals and strategies of the new RHIP.

CPCCO Investment Portfolio. This was a natural segue to an update on changes to the investment portfolio vision and goals, including a framework for braided funding for CBO capacity building, including CWIF, SHARE, large grants and contracts. She shared a new dashboard that will be available soon that

displays all the investments, and the several ways CPCCO can support the three priority areas of the new RHIP: equitable food systems, housing and houselessness, and healthy children and youth. The Board participated in an activity to vote on priority areas for an RFP approach; top votes went to children and youth, including early learning, and youth services such as youth drop-in, respite and suicide prevention training. These youth focused areas also allow intersection between CPCCO and local organizational focus.

Future Board meetings will include updates on all of the 2025 priorities laid out by the staff.

There being no further business to discuss, the meeting of the Annual Planning Retreat of the Board adjourned at 12:45 p.m.