Columbia Pacific Coordinated Care Organization (CPCCO) Board of Directors Meeting: September 17, 2018 Summary Discussion

The meeting was held in Tillamook County. Twelve of the fourteen Board members attended. In addition, Regional Community Advisory Council leaders attended the Board meeting as guests.

- 1. Communication Plan for CPCCO. CareOregon is preparing a communication plan for the public at large and specific audiences about what the CCO does, how it works with the communities, and what contributions it has helped make over the years. The Board reviewed research findings from stakeholders across the region, key audiences to reach and preliminary messages for the plan. The plan should be ready to implement in 2019.
- 2. CCO v 2.0. The Oregon Health Policy Board (OHPB) is developing new policy options for the CCOs beginning with their new five-year contract on January 1, 2020. The Board and Regional Community Advisory Council (CAC) leaders discussed six policies that affect the composition and work of the CACs starting in 2020. The discussion revealed that CPCCO CACs are currently doing work called out in the new policies.
- 3. Executive Director's Report. The update to the Board focused on the first month of activity with CPCCO's new broker for Non-Emergent Medical Transportation (NEMT): NW Rides. NW Rides is managed by Tillamook County Transit District, and went live with NEMT services across the region on July 30th. Current focus has been to stabilize start-up issues, as well as smoothing ongoing operations.
- 4. Committee Reports. The Board heard an update on the primary data collection efforts that will be important inputs to the new community health assessment and regional health improvement plan. The data is being collected through a participatory process with key partners throughout the CPCCO service area, focused on four areas where members and other residents can provide insights into health and well-being improvements the CCO can focus on in the future.

The Board was updated on work to achieve the 2018 quality incentive metrics, opioid prescribing improvements and cost/utilization management initiatives. They also learned about two programs being enhanced for maternal child health and palliative/hospice care across the CPCCO region.

The Board accepted the June Year to Date financial report for CPCCO, and was updated on Quality Pool earnings and expenditures from 2013 – present.