Columbia Pacific Coordinated Care Organization Board of Directors Meeting: September 18, 2017 Summary Discussion

The meeting was held in Tillamook County. Fourteen of the fourteen Board members attended.

Discussion Topics:

- 1. Quarter 2, 2017 Board Dashboard. The Board reviewed financial, membership, access and engagement and cost/utilization dashboard metrics for the CCO. These include metrics for primary care, behavioral health and oral health services.
- 2. Executive Director Report. This month's report included the overall 2018 rate increase for the CCO from OHA, as well as a concern addressed to Interim OHA Director, Pat Allen, related to children's intensive services. The report also included a presentation and board guidance on the principles and foci of high performing CCOs. The latter included a discussion of the role of a CCO governing board to balance the competing work to address the Triple Aim: member experience of care, quality outcomes and costeffectiveness.
- 3. Report from the Joint Clinical Advisory Panel/Finance Committee. The Board discussed the progress on achievement of the 2017 quality metrics, as well as upcoming changes to metrics in 2018. They also reviewed the data, discussion and outcome of the August joint meeting that was focused on managing cost and utilization of health care services by the CCO, CareOregon and the provider partners.
- 4. Actions Taken. The Board approved the June financial report, the External Quality Review report presented in July, and a proposal to fund a home assessment program to address environmentally-drive health issues for CCO members across the service area.
- 5. Equity Plan. The Board discussed the work that the CCO has undertaken to date to address health equity across the service area, and reviewed language, early schooling and demographics of the population. The CCO is starting its work to be more culturally responsive, beginning with organizational commitment/governance, service-based equity, service-user voice, community collaboration and data/quality improvement.