

Comparing interpreting vendors for CareOregon providers

CareOregon pays for qualified and certified interpreters when you work with our vendors.

Interpreters are ready to help

All of our interpreting service providers offer scheduled visits in a variety of modalities, including by phone, in person or by video.

On-demand remote services are also available 24 hours a day, every day. You may need to first set up an account, password or PIN.

Immigrant & Refugee Community Organization (IRCO)

Modalities: On-site, video and telephonic

Online: irco.org/ilb/ilb/on-site-interpretation/scheduling-form

Email: interpretation@ircoilb.org

Phone: 503-505-5187 for telephonic, 503-234-0068 for on-site

IRCO offers a versatile staff of high-quality interpreters and convenient, affordable services.

Their familiarity with the immigrant and refugee communities in Portland provides expertise in assigning qualified and suitable interpreters. They specialize in languages of less diffusion, including many Southeast Asian languages.

IRCO offers clients reliable and flexible interpretation for all spoken languages and dialects. They take pride in offering services that are immediate, accurate and culturally appropriate.

Linguava

Modalities: On-site, video and telephonic.

Web: linguava.com

Online portal: portal.linguava.com

Email: scheduling@linguava.com

Onsite Scheduling Phone: 503-265-8515, option 1, option 1 again

Telephonic Phone: 503-265-8515, option 1, option 2

Fax: 503-954-1038

Linguava is a full-service language interpretation provider, with a hybrid model of staff and contractor interpreters. They offer responsive language service to improve patient experience and health outcomes.

Linguava also offers a dedicated account manager for every client, custom billing and reporting, guaranteed connection times and complimentary training. They also ISO 17100 certified.

Terms:

ASL: American Sign Language

ASL-Tactile: tactile signing for patients who are deaf and blind

CDI: Certified Deaf Interpreter

CMI: Certified Medical Interpreter

On-site: In person interpreting

OPI: Over-the-phone interpreting

SPI: Scheduled phone interpreting

VRI: Video remote interpreting

National Interpreting Service, Inc. (NIS)

Specialty: American Sign Language (ASL) and other sign languages

Modalities: On-site and video

Online: nationalinterpretingservice.org

(Please CALL 24/7 to schedule an interpreter)

Phone: 503-932-8460

Fax: 866-411-9742

NIS provides patient-centered ASL interpreting. They are committed to matching experienced interpreters that fit the needs of our clients and customers. Interpreters are trained in providing both consecutive and simultaneous interpreting, as well as tactile signing for patients who are deaf and blind.

NIS partners with a pool of certified sign language interpreters who sign fluently and accurately, both expressively and receptively. Their interpreters abide by the Registry of Interpreters for the Deaf Code of Professional Conduct.

Oregon Certified Interpreter's Network (OCIN)

Modalities: On-site, video and telephonic

Online: oregoncertified.interpretmanager.com

Email: request@oregoncertified.com

Phone: 503-213-3191, option 1

Fax: 971-228-2164

OCIN is a company run by interpreters and for interpreters. Their intent is to provide services with the most qualified interpreters possible. Their goal is to elevate the standard for the interpretation industry by networking with more certified and qualified interpreters.

OCIN's network is vast and keeps growing every day. They work with the most common languages and can locate interpreters for hard-to-find languages, including indigenous languages from Mexico and Guatemala.