

Strategic Healthcare Investment for Transformation (SHIFT)



Advancing behavioral health in Oregon

CareOregon's Strategic Healthcare Investment for Transformation (SHIFT) program is a new investment in transforming specialty behavioral health organizations across Oregon so that people with behavioral health needs are truly at the center of care delivery, and care teams thrive. Through a collaborative process, SHIFT will build member-driven, outcomes-focused, team-based care models that reduce health disparities, address social health needs, assure timely access to care and prepare providers for advanced value-based payment models.

SHIFT Components

Over the next five years, the SHIFT program will support clinical, financial and operational transformation in behavioral health organizations by:

- Defining the principles and operational components ("Building Blocks") of excellent behavioral health care, in collaboration with community stakeholders to integrate care and services that address the whole person.
- Engaging eight to 10 diverse behavioral health organizations to implement the Building Blocks and providing them with intensive technical and financial resources to learn what works and accomplish the program's aims; applications for this stage of the program will open in late 2023
- Depending on the success of earlier stages, refining and spreading reach of the program to additional behavioral health organization across CareOregon's networks

Learning and Advisory Council Charge and Objectives

In April 2023, CareOregon will convene a multi-stakeholder Learning and Advisory Council to provide strategic advice and guidance to the SHIFT program during at least the program's first launch year.

Specifically, the SHIFT Learning & Advisory Council's responsibilities will include:

1. Guide development of, recommend and endorse a set of "building blocks" for delivery of excellent behavioral health care to be used in the SHIFT program;
2. Advise on the components of companion tools and technical support strategies for SHIFT participating providers;
3. Advise on the evaluation plan for the SHIFT program; and
4. Advise on the eligibility and selection process for SHIFT Participating Providers.

Membership Categories for the Learning and Advisory Council

CareOregon is seeking individuals with balanced perspectives to collaborate on the design of SHIFT.

The SHIFT Learning and Advisory Council will be made of 15-20 individuals representing:

- Organizations elevating the voices of people with lived experience of mental health and/or substance use disorders and/or their families;
- Outpatient behavioral health provider agencies serving majority Medicaid members and representing
 - Mental health services for youth,
 - Mental health services for adults,
 - Substance use services for youth,
 - Substance use services for adults,
 - Culturally specific behavioral health programs;
- Peer or recovery mentor services;
- Primary care provider agencies;
- Community based organizations addressing Social Determinant of Health needs; and
- Organizations with experience incorporating client feedback into service planning, such as through implementation of Feedback Informed Treatment.¹

Included on the advisory council will be CareOregon Coordinated Care Organization (CCO) and Medicare/Medicaid health plan representatives. Additionally, the final set of advisory council members will represent services provided in all CCO regions where CareOregon operates.

Participant Expectations

Learning and Advisory council members will be expected to:

- Support advancing recommendations that are primarily grounded in a community/system perspective and quality of care for CareOregon’s members, and not in organizational self-interest;
- Demonstrate a commitment to equity, diversity and inclusion principles in Learning & Advisory Council deliberations, including the active incorporation of the voices of people with lived experience into SHIFT program design;
- Willingness to participate directly; membership is individually appointed by CareOregon and does not convey to delegates;
- Commit to attending 80 percent of scheduled Learning and Advisory Council meetings

¹ Feedback Informed Treatment (FIT): FIT is an empirically supported, pantheoretical approach for evaluating and improving the quality and effectiveness of behavioral health services. It involves routinely and formally soliciting feedback from clients regarding the therapeutic alliance and outcome of care and using the resulting information to inform and tailor service delivery.

Meeting Frequency:

The Learning and Advisory Council anticipates meeting virtually monthly and not less than bi-monthly during the program's first launch year of 2023-2024. As stated above, members are expected to prioritize personal attendance and attend 80 percent of scheduled meetings.

- The first meeting will occur on April 13, 2023 from 9:00-11:00am Pacific Time.
- Subsequent advisory council meetings will occur the second Thursday of every month from 9:00-10:30am Pacific Time. Anticipated meeting dates after the April 13th initial session:
 - May 11, 2023
 - June 8, 2023
 - July 13, 2023
 - August 10, 2023
 - September 14, 2023
 - October 12, 2023
 - November 9, 2023
 - December 14, 2023
 - January 11, 2024
 - February 8, 2024
 - March 14, 2024

Workgroups will likely be formed to support the work of the Learning and Advisory Council. Workgroup participation need not be limited to Learning and Advisory Council member themselves and may in fact be better served by colleagues closer to specific operational or clinical areas that would be discussed.

Application Submission

All applications are due by **11:59pm PT on Tuesday, March 7, 2023**. Applications can be submitted online using this [link](#). If you have any issues accessing or completing the online application, email SHIFT@careoregon.org to receive a fillable PDF version.

Applicants who are selected to participate on the SHIFT Learning and Advisory Council will be notified of their selection by Friday, March 24, 2023.

If you have any questions about Learning and Advisory Council application or the broader SHIFT program, contact the SHIFT program team at SHIFT@careoregon.org

SHIFT Learning and Advisory Council

Submission Instructions

Completed applications must be submitted online by 11:59pm PT on Tuesday, March 7th, 2023.

Please be sure to complete each of the following application components before submitting your application:

- Part I: Organizational Profile
- Part II: Individual Applicant Profile
- Part III: Short Answer Section
- Part IV: Participation Checklist & Applicant Signature

Note: Only completed applications will be reviewed. Please adhere to maximum word counts in the short answer section. The short answer responses will be reviewed based solely on content and NOT grammar, spelling or syntax. Please contact SHIFT@careoregon.org for any questions.

SHIFT Learning and Advisory Council

2023-2024 Application

Part I. Organizational Profile

| | |
|---|---|
| Organization Name | |
| Organization Primary Address | |
| Email | |
| Organization Phone Number | |
| Organization Website (Include website link here; if not available, email relevant organizational overview document to SHIFT@careoregon.org) | |
| CEO's Name | |
| Organizational type or services offered: (Check all that apply) | <input type="checkbox"/> Organizations elevating the voices of people with lived experience of mental health and/or substance use disorders and/or their families; <input type="checkbox"/> Outpatient behavioral health provider agencies serving majority Medicaid members and representing <ul style="list-style-type: none"> <input type="checkbox"/> Mental health services for youth, <input type="checkbox"/> Mental health services for adults, <input type="checkbox"/> Substance use services for youth, <input type="checkbox"/> Substance use services for adults, <input type="checkbox"/> Culturally specific behavioral health programs; <input type="checkbox"/> Peer or recovery mentor services <input type="checkbox"/> Primary care provider agencies; <input type="checkbox"/> Community based organizations addressing Social Determinant of Health needs; and <input type="checkbox"/> Other (Specify): _____ |
| Is your organization enrolled as a network provider, contracted with, or otherwise formally associated with one | <input type="checkbox"/> Columbia Pacific CCO <input type="checkbox"/> Health Share of Oregon CCO <input type="checkbox"/> Jackson Care Connect CCO <input type="checkbox"/> CareOregon |

| | |
|--|--|
| <p>of CareOregon’s three coordinated care organization (CCO) regions or CareOregon generally?</p> <p>(Check all that apply)</p> | <p><input type="checkbox"/> Other: _____</p> <p><input type="checkbox"/> N/A</p> |
| <p>Is your organization currently engaged in any CareOregon, Columbia Pacific, Jackson Care Connect, or Health Share of Oregon advisory councils or committees? If yes, please list.</p> | |
| <p>Part II. Individual Applicant Profile</p> <p>The individual proposed to serve on the Learning and Advisory Council</p> | |
| <p>Name</p> | |
| <p>Title</p> | |
| <p>Email</p> | |
| <p>Phone Number</p> | |
| <p>Part III. Short Answer Section</p> <p><i>Please adhere to maximum word counts in the short answer section. The short answer responses will be reviewed based solely on content and NOT grammar, spelling or syntax.</i></p> | |
| <p>Please provide a brief biography of yourself, and highlight areas that support our understanding of your direct experience in one or more of our membership categories: (max 300 words)</p> <ul style="list-style-type: none"> • Elevating the voices of people with lived experience of mental health or substance use disorders and their caregivers; • Mental health services; substance use disorder services; • Youth and/or adult-focused care delivery; • Culturally specific programming; • Provision of peer and/or and recovery mentor services; • Primary care services; • Social health services addressing social determinants of the health; and • Deep experience with implementation of client voice into service and/or strategic planning. | |

Please highlight and describe the roles you have played in launching new programs, quality improvement, and/or practice transformation efforts in your organization, as well as any formal or informal leadership roles you have been in: (max 300 words)

The Learning and Advisory Council is expected to embrace and ask for the use of equity, diversity and inclusion principles in Council deliberations, including the active incorporation of the voices of people with lived experience into SHIFT program design. Please describe any roles you have played in advancing equity, diversity and inclusion efforts in your organization's work: (max 300 words)

Please describe your motivation for applying. How and why does the purpose of SHIFT align with your priorities as a leader and your organization's priorities? (max 300 words)

Please describe you or your organization's experience using client feedback to inform individual client service planning, program service delivery, and/or your organization's strategic initiative: (max 300 words)

Part IV. Participation Checklist & Applicant Authorization

By checking the boxes below, I affirm that I will attend/participate in these participation commitments.

- Learning and Advisory Council Launch Meeting: Thursday, April 13th, 2023 from 9:00am to 11:00am PT
- Eighty percent of scheduled monthly Learning and Advisory Council meetings
 - Second Thursday of every month from 9:00-10:30am PT

Thank you for taking the time to apply for the SHIFT Learning and Advisory Council. Applicants will be notified no later than Friday, March 24th.